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April 29, 2009

Worksafe, Inc  
3230 C Street, Suite 200  
Anchorage, AK 99503

SUBJECT: Commercial Solutions, Driver Qualification File Management

The Colville, Inc. motto is "World Class Service at the Top of the World," and with trucking operations stretched between Prudhoe Bay and Anchorage, the company needs to be on top of its game 24 hours a day. Jeff Holder, Safety and Training Manager, sought a program that would ensure Colville drivers were in DOT compliance while saving time for both he and the drivers. We chose Commercial Solutions Driver Qualification online system to accomplish this goal. Jeff is a one man show charged with safety, environmental, and DOT compliance for this Alaska Top 49 company. Holding down a heavy workload without losing the accuracy expected in DOT recordkeeping was the challenge and we found the answer with Commercial Solutions.

Taking care of the Safety and Training requirements for two offices, Jeff needed a program that worked quickly and correctly the first time around. With DOT drivers in Prudhoe Bay and his office in Anchorage, he needed an online program that could be used anytime, anywhere to run background checks and motor vehicle records with the push of a button. "I had to make sure the driver's information was up-to-date; I needed a program that alerted me when documents expired and would also email the employees to let them know their documents had expired." Jeff had a lot of requirements for a system that would work as hard as he did.

The program we were looking for would help us keep track of our DOT files, something that I could easily check in Anchorage and also provide information access to the Prudhoe Bay office, so an online system seemed like a good fit for us. I was happy to work with Commercial Solutions, because they are part of WorkSafe that has been providing drug testing services to Colville for a long time. We wanted to get the files into compliance and keep them there with minimal time and effort and this program allows me to do that. The less time we spend on the files the more time I can spend training employees, working with our clients and their customer service needs.

Sincerely,

A handwritten signature in black ink, appearing to be "Doug Clinton", with a long horizontal line extending to the right.

Doug Clinton  
Vice President

*Governed by the Regulatory Commission of Alaska*